

Terms & Conditions

Dovedale Innovations Ltd

"Vendor" means Dovedale Innovations Ltd, it's successors or assignees

"Buyer" means the party ordering the products from the seller

- 1 All goods must be paid for at the time of delivery are Nett invoice value unless otherwise agreed in writing by the seller.
- 2 All goods shall remain in the sole ownership of the vendor until such time as all monies payable have been received by the vendor which shall be within 30 (thirty) days of date of invoice.
- 3 Where credit has been granted payment at the Nett invoice value is due 10th of the month following the month in which goods are invoiced
- 4 Without prejudice to all rights available to it at common law the Vendor reserves the right in the event of the buyer not complying with the agreed provisions as to payment to suspend work upon the agreed terms of payment have been fully complied with by the buyer to the vendors satisfaction. In the event of such suspension of work the buyer shall have no claim against the vendor for the late delivery or late completion of the contract.
- 5 No binding contract between buyer and seller shall be deemed to have been effected except in accordance with any quotations submitted by the vendor and until the order constituting the acceptance of such quotations has been accepted in writing by the vendor
- 6 Prices are subject to change without notice.
- 7 Any quoted delivery times are estimates only. Time shall not be of the essence in the delivery of any goods and the vendor shall accept no liability in relation to late delivery beyond the value of the goods in question.
- 8 Where goods delivered by the vendor are received by the customer damaged, the vendor must be notified within 24 hours of receipt in order for replacement goods to be re-sent free of charge. No such claims will be accepted after the 24 hours have elapsed.
- 9 The Buyer undertakes to accept responsibility for providing safe and sufficient storage facilities for the goods and will indemnify the vendor against any losses, damages or costs arising out of a breach of this condition.
- 10 The seller shall not be liable for any loss or damage whatsoever caused by or arising out of or in connection with the use or handling of the sellers product after the risk therein has passed to the buyer.
- 11 Liability for the performance or non-performance of any goods beyond the value of the goods delivered by us. We shall not be liable in respect of associated costs incurred by any person such as labour and installation.
- 12 Returns of goods will only be accepted within 14 days from despatch, upon proof of purchase. Unless agreed by the vendor, the goods must be returned to the address below in a resaleable condition. A refund will be made less a 15% handling charge and all carriage costs applicable.
- 13 The Buyers attention is drawn to the application and usage information relating to the goods, which can be accessed on the vendor's website as given on the invoice.
- 14 Any information, whether verbal or in writing, is for guidance only and is given in good faith, but without warranty, since skill of application and site conditions are beyond our control.
- 15 These terms and conditions and any claims arising in relation to goods ordered or supplied, shall in all respects be governed by English Law and any dispute arising under or in connection with the foregoing shall be for the exclusive jurisdiction of the English Courts.
- 16 The foregoing exclusions and limitations do not affect (and are subject to) those of your statutory rights as a consumer which cannot be excluded by Law.



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